



March 18, 2020

Dear Friends,

With the world's attention on COVID-19 we want to update you on where we are with the recent events caused by the Coronavirus.

Today all areas of our company are 100% operational including the tannery, finishing, production, delivery and customer service departments. We have recently increased the number of hides being tanned to keep your business supplied with leather. We continue to maintain a well-stocked inventory of finished leather in case our operations are interrupted.

Our supply chain remains strong, meaning we are still getting new hides, extracts and tanning materials. We plan to keep on making the leather on which you have come to rely. We are in contact with our shipping partners, who are not experiencing any delays at this time, and we will continue to monitor things as they progress.

Because the health of our customers, employees, vendors and delivery drivers is a top priority, we have taken the recommendations from the Health Department and made some changes to our business. Below are some of the steps we are taking:

- Implemented travel restrictions for our sales and management teams and suspended all non-essential travel.
- Suspending tannery tours, limiting outside visitors and delivery drivers access to our buildings.
- Training and educating employees according to the CDC guidelines on ways to prevent transmission of the virus. Encouraging employees who do not feel well to stay home and seek medical advice.
- Increased the disinfecting and cleaning regiments across the tannery and offices.

We know that you trust Hermann Oak Leather as part of your business. We will continue to provide updates as we move through these unprecedented times together. If you have any questions or concerns about current or future orders, please reach out to us.

Contact Us

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Wishing you the best,

The Hermann Oak Team