



April 1, 2020

Re: Hermann Oak Customer Update

Dear Friends,

In response to the ongoing COVID-19 Pandemic our intention is to provide for the care and safety of our employees, our communities and you, our customer.

Various government and health department leaders in the St. Louis area have directed a temporary suspension of business, so that employees can isolate to their residences. Stay-at-Home Executive Orders are in place throughout the St. Louis area.

Effective Friday, April 3, we will be limiting operations to comply.

As mentioned in our former announcement, we maintain a well-stocked inventory of leather. We will continue to fill orders from our available inventory. Our team has been planning for this scenario to minimize the impact to you.

Hermann Oak shipping and customer service departments will be available during this time.

This is not business as usual. Moving ahead will be a challenge for all of us, but we will move forward together. Proper planning will be key in the recovery of our industry. We are available to assist you in forecasting your leather needs and remain ready to serve you.

As always, you can contact us at 314 421-1173 or sales@hermannoakleather.com.

Lastly, some good news (for a change!) – the recently approved CARES Act has provided the opportunity for your business to receive SBA funding. Under the Paycheck Protection Program, qualified uses of these loans will be converted to a free grant! For more information contact your local bank or visit sba.gov. Funds may be limited. Act quickly!

We stand with you in fighting for health and safety. While we do not know what the future holds, we are confident in your ability to respond and rebound quickly. When you do – we will be here for you!

The Hermann Oak Team

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